Nancy von Langen-Scott NvLS Professional Services, LLC

11321 Legacy Terrace San Diego, CA. 92131-3552 nancyvis@nvis-erate.com

Ofc: (858) 271 8585 Fax: (858) 271 0743 Cell: (858) 722-4456

December 6, 2016

Letter of Appeal

Re: Alpine Union School District

471: 161006057

Form Identifier: 471ALPINE16NvLS

FRN: 1699033593

Subject: Letter of Appeal for Circuit left off FRN 1699033593

Contact Information:

Nancy von Langen-Scott 11321 Legacy Terrace San Diego, CA. 92131

(858) 271 8585 Fax: (858) 271 0743 nancyvls@nvls-erate.com

This letter is an appeal to request additional funding for a circuit that was left off the FRN, in error.

We would like to increase our funding for FRN 1699033593 from \$2595 per month to \$3050.30 per month, due to a ministerial error, showing only 6 circuits instead of 7 circuits.

- See attached 471 FRN.
- See attached spreadsheet from the ATT Representative, Sara Carter.
- See attached contract, page 4. To price a circuit from the ATT Contract: add the Port price (100MB or 1GB) plus the CIR. For example, a 100MB circuit is \$167 for the 1GB port and \$316 for the 100MB CIR.
- Estimated taxes and surcharges are 10% (shown on example email from ATT for another district for like (ASE- Switched Ethernet) services.

The error occurred because these are new Switched Ethernet circuits, they have an unusual design in that their host circuit is not at the District Office, their Business Manager retired, the District did not have an IT person, ATT had built

the circuits incorrectly, then billed incorrectly and, in the middle of this transition, they changed ATT Account Managers several times. We had the perfect storm.

ATT is in the process of correcting the bills. To assist Alpine's new Chief Business Manager and us, as their Erate Consultants, the new ATT Representative, Sara Carter, sent us a spreadsheet showing the correct costs for the circuits, which are verified by the contract. An email from another ATT representative shows that they estimate 10% for taxes and surcharges. We corrected the 471 FRN and attached the correct number of circuits and costs. We can also send the corrected bills once they are issued, which should be in few weeks.

Please change our request from \$2595 to \$3050.30 per month for this FRN 1699033593.

Thank you.

Sincerely,

Nancy von Langen-Scott

NvLS Professional Services, LLC

Chief Executive Officer

nancyvis@nvis-erate.com

(858) 271 8585

Mcyonda

Funding Request for FRN #1699033593

unding Request Nickname: Switched Ethernet

Mhat is the FRN number from the previous year ? 2727402

Service Type: Data Transmission and/or Internet Access

Contract Summary - Contract

Contract Number

User-entered Establishing FCC Form 470# 891520001272342

ward Date February 27, 2015

Expiration Date June 30, 2020

Account Number

Service Provider Pacific Bell Telephone Company (SPN:

143002665)

Includes Voluntary Extensions? Yes **Remaining Voluntary Extensions 2 Total Remaining Contract Length 60**

Document Name	Document Description
ATT Switched Ethernet 2015 Alpine 1 of 1.pdf	
ATT Switched Ethernet 2015 Alpine 1 of 2.pdf	

Contract Information (Additional)

What is the service start date? July 01, 2016

What is the date your contract expires for the current term of the contract? June 30, 2018

Varrative

Switched Ethernet Service: 3 at 20MB, 1 at 100MB, 2 at 100MB over 1G

Should have been 4 @ 20MB + 3 @ 100MB

_ine Item # 1699033593.001

Product and Service Details

²urpose

Data Connection between two or more sites entirely within the

applicant's network

/lake

unction

Jnit

Type of Connection

Ethernet

Model

Fiber

Lease or Non-Purchase Agreement?

No

3andwidth Speed

Jownload Speed

20.0 Mbps

Jpload Speed

20.0 Mbps

Connection Information

Joes this include firewall

ervices?

No

Is this a connection between eligible schools, libraries

and NIFs (i.e., a connection that provides a "Wide area

network")?

Connection Used by

Yes

Multiple buildings/

sites listed

s this a direct connection to a No ingle school, library or a NIF or Internet access?

Cost Calculation for FRN Line Item # 1699033593.001

Page 7

November 2015

Nonthly Cost			One-Time Cost		
Vionthly Recurring Unit Cost	\$364.10	\$356.50	One-time Unit Cost		\$0.00
Nonthly Recurring Unit Ineligible		- \$0.00	One-time Ineligible Unit Costs	****	- \$0.00
Dosts		4050.57	One-time Eligible Unit Cost		= \$0.00
Monthly Recurring Unit Eligible Costs		= \$356.50	One-time Quantity		х (
Vionthly Quantity	хЦ	х 3	Total Eligible One-time Costs		= \$0.00
Total Monthly Eligible Recurring Costs	\$1,456.40	= \$1,069.50	Summary		
vionths of Service			Total Eligible Recurring Costs	\$17476.80	\$1 2,834.0(
Total Eligible Recurring Costs	\$17476.80	= \$12,834.00	Total Eligible One-time Costs		+ \$0.00
			Pre-Discount Extended Eligible Line Item Cost	\$17,476.80	= \$1 2,834? 0(

Recipients of Services

Ben	Name	Amount
103618	ALPINE ELEMENTARY SCHOOL	
103621	SHADOW HILLS ELEMENTARY SCHOOL	
103622	BOULDER OAKS ELEMENTARY SCHOOL	
228485	CREEK SIDE EARLY LEARNING CENTER	<u> </u>
228486	MOUNTAINVIEW LEARNING ACADEMY	

_ine Item # 1699033593.002

Product and Service Details

Purpose Data Connection Type of Connection Ethernet between two or more sites entirely within the applicant's network

Model Fiber

Jnit Lease or Non-Purchase No Agreement?

3andwidth Speed

Jownload Speed100.0 MbpsJpload Speed100.0 Mbps

Connection Information

Does this include firewall No Is this a connection between eligible schools, libraries and NIFs (i.e., a connection that provides a "Wide area")

and NIFs (i.e., a connection that provides a "Wide area network")?

This a direct connection to a No Connection Used by

s this a direct connection to a No Connection Used by Multiple buildings/ single school, library or a NIF or Internet access?

Cost Calculation for FRN Line Item # 1699033593.002

Monthly Cost		One-Time Cost	
Monthly Recurring Unit Cost	\$ 531. ³⁰	\$508,50 One-time Unit Cost	\$0.00

Yes

					O 40 42
Monthly Recurring Unit Ineligible		- \$0.00	One-time Ineligible Unit Co	osts	- \$0.00
Costs Vionthly Recurring Unit Eligible	1	531.30 = \$508.50	One-time Eligible Unit Cos	t	= \$0.00
Costs	7	531.30 = \$508.50	One-time Quantity		х
Vionthly Quantity		×3 × [∞]	Total Eligible One-time Co	sts	= \$0.00
Total Monthly Eligible Recurring	\$ 10	593.90 = \$508.50			
Costs Vonths of Service	1		Summary Total Eligible Recurring Co	osto 4 10	10/2 80 \$6,102.00
	8 10		Total Eligible One-time Co	$ \Psi LL$	126.80 \$6,102.00 +\$0.00
Fotal Eligible Recurring Costs	14 14	126.80 = \$6,102.00	Pre-Discount Extended Eli	· ·	
•	<u>-</u>		Line Item Cost	gible \$5//,	126.80 = \$6,102.00
Recipients of Services					
Ben		Na	ame	A	mount
103620		JOAN MACQUEEI	N MIDDLE SCHOOL		
_ine Item # 1699033593.0			<i>y</i> .		
Product and Service-Deta		·			
ourpose \		onnection(s) applicant's	Type of Cor	nection	Ethernet
. \	hub sit				
\		t Service			
		er or state/			
		al network			
	١.	Internet	/		
	•	service is			
/lake	billed	eparately /	Model		
unction	Fiber	\	Model		
Init	LIDEI	,	Lease or No	n-Burchasa	No
J			Agreement?		
		\ /		•	
<u> 3andwidth Speed</u>		\ /			·
Download Speed	100.0 1	Mbps V			
Jpload Speed	100.01	· ^			
. *					1.6
Connection Information	•				
loes this include firewall services?	No /	` \		nection between ools, libraries	Yes
ervices :		\		e., a connection	
		\		s a "Wide area	
		\	network")?	3 a Vilde alca	
s this a direct connection to a	No		Connection	Used by	Multiple buildings/
ingle school, library or a NIF		\		•	sites listed
or Internet access?		\			
		\	\		
Cost Calculation for FRN	Line	ltem # 169903 <u>3593.0</u>	<u>03</u>		
Nonthly Cost			One-Time Cost		
Vionthly Recurring Unit Cost	1	\$508.50	One time Unit Cost		\$0.00
Vionthly Recurring Unit Ineligible	 	- \$0.00	One-time Ineligible Unit Co	osts	- \$0.00
Costs			One-time Eligible Unit Cos		= \$0.00
Monthly Recurring Unit Eligible Costs		= \$508.50	One-time Quantity		х (
Page 9				· L	November 2011
aucj					November 2015

	\			484
Monthly Quantity		X7	2 Total Eligible One-time Costs	= \$0.00
Total Monthly Eligible Recurring Costs		\$1,017.00	0 Summary	1, 2, 2, 2, 3, 4, 5, 1
Months of Service		x 12	Total Eligible Recurring Costs	\$12,204.00
Total Eligible Recurring Costs		= \$12,204.00	Total Eligible One-time Costs	+ \$0.00
			Pre-Discount Extended Eligible Line Item Cost	= \$12,204.00

Recipients of Services

Ben	Name	Amount
103620	JOAN MACQUEEN MIDDLE SCHOOL	

FRN Calculation for FRN #1699033593 -Switched Ethernet

Monthly Charges		Total Requested Amount	
Total Monthly Recurring Charges	\$ (2050,30 \$2,595.00	Total Eligible Pre-Discount	36.603.60 \$31,140.00
Total Monthly Ineligible Charges	- \$0.00	Recurring Charges	<u> 36,000.</u>
Total Monthly Eligible Charges	£ (30,50,30 = \$2,695.00	Total Eligible Pre-Discount One- Time Charges	+ \$0.00
Total Number of Months of	x 12	Total Pre-Discount Charges	36,603.60 = \$31,140.00
Service		Discount Rate	50%
Fotal Eligible Pre-Discount Recurring Charges	なら つ / ・ へっ んり = \$31.740.00	Funding Commitment Request	= \$15,570.00
One-Time Charges			
Total One-Time Charges	\$0.00		
Fotal Ineligible One-Time	- \$0.00		

= \$0.00

Connectivity Questions

Total Eligible Pre-Discount One-

Per Entity Basis Questions

Entity Name

Fime Charges

ALPINE UNION

ELEM SCHOOL

DIST

Entity Number

143616

Entity Name	BEN	Download	Units	Upload	Units	Connection	Wifi Sufficient	Barriers to Robust Network
ALPINE ELEMENTARY SCHOOL	103618	20.00	Mbps	20.00	Mbps	Fiber	Mostly	No barriers
JOAN MACQUEEN MIDDLE SCHOOL	103620	100,00	Mbps	100.00	Mbps	Fiber	Mostly	No barriers
SHADOW HILLS ELEMENTARY SCHOOL	103621	20.00	Mbps	20.00	Mbps	Fiber	Mostly	No barriers
BOULDER OAKS ELEMENTARY SCHOOL	103622	20.00	Mbps	20.00	Mbps	Fiber	Mostly	No barriers
CREEK SIDE EARLY	228485	20.00	Mbps	20.00	Mbps	Fiber	Mostly	No barriers

					,				·					
		CALNET 3			1	CONTRACT	INSTALL	ADJ ISSUED FOR	ADJUSTMENT					
Circuit ID	BAN	ACCT	ADDRESS	HANDOFF	CIR	RATE	DATE	MONTHLY COSTS	TIMEFRAME	RDS	D ORDER	N/C ORDER	AS OF DATE	NEW BAN
19/KRFN/529255/PT	073-051-1731-731	9391053687	6401 LINDA VISTA RD	1 GtG	100M	\$ 483.00	10/23/2015	\$ 3,075.10	10/23/15 - 05/03/16	11071688857387TB	D70352325			073-051-1731-736
19/KQFN/533064/PT	073-051-1732-732		1323 ADMINISTRATION WY	10/100		\$ 331,00			9/22/15 - 05/03/16		D60375000			073-051-1731-736
19/KQFN/533221/PT	073-051-1734-734	9391051954	1850 ALPINE BL	10/100		\$ 331.00			10/16/15 - 05/03/16		D70352387			073-051-1731-736
19/KQFN/533065/PT	073-051-1733-733	9391051925	2320 TAVERN RD	10/100		\$ 331.00			09/23/15 - 05/03/16		D70352400			073-051-1731-736
19/KQFN/533067/PT	073-051-1728-728		8770 HARBISON CANYON	10/100		\$ 331.00			09/25/15 - 05/03/16		D76796619			073-051-1731-736
19/KRFN/529256/PT	073-051-1729-729		2001 TAVERN RD	1 G/G		\$ 483,00			09/24/15 - 05/03/16		D76796633			073-051-1731-736
19/KRFN/529257/PT	073-051-1730-730	9391051953	2001 TAVERN RD	1 GIG	100M	\$ 483.00	9/25/2015	\$ 3,525.90	09/25/15 - 05/03/16	11071688857387TB	D76796657	C76796726	10/24/2016	073-051-1731-736
											1			
				ļ .		\$ 2,773.00		\$ 19,300.67						
						<u> </u>					1			
													<u> </u>	
ALPINE UNION SD														
ACCOUNTS PAYABLE				<u> </u>	<u></u>									
1323 ADMINISTRATION WAY														
ALPINE CA 91901				<u> </u>	L									
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			·	ļ	<u> </u>						<u> </u>		ļ	
ERATE CENTER								<u> </u>						
800-228-3751							L							

ATTACHMENT A – California RATES and CHARGES; INITIAL SERVICE COMPONENTS, SITE and SERVICE CONFIGURATION Alpine Union School District

A-1 Rates and Charges; Initial Quantities

Service Components / USOC	Quantity New	Quantity Existing	Billed Monthly Recurring Rate (MRR), per unit	Total Billed Monthly Recurring Rate (Qty x MRR)	Standard Non-recurring Charge (NRC)*, (New Service Components only), per unit	Billed Non-recurring Charge (NRC)*, (New Service Components only), per unit	Total Billed Non-recurring Charge (Qty New x Billed NRC)
Customer Port Connection – 1 Gig / Basic / EYQFX	3	0	\$ 167.00	\$ 501.00	\$ 2,100.00	\$ 0.00	\$ 0.00
Customer Port Connection - 100 Mbps / Basic / EYQEX	4	0	\$ 167.00	\$ 668.00	\$ 1,925.00	\$ 0.00	\$ 0.00
100Mb CIR / Business Critical HIGH - Basic Only / R6ELX	3	0	\$ 316.00	\$ 948.00	\$ 150.00	\$ 0.00	\$ 0.00
20Mb CIR / Business Critical HIGH - Basic Only / R6EDX	4	0	\$ 164.00	\$ 656.00	\$ 150.00	\$ 0.00	\$ 0.00
10Mb CIR / Business Critical HIGH - Basic Only / R6EBX	0	0	\$ 124.00	\$ 0.00	\$ 150.00	\$ 0.00	\$ 0.00
60Mb CIR / Business Critical HIGH - Basic Only / R6EHX	0	0	\$ 227.00	\$ 0.00	\$ 150.00	\$ 0.00	\$ 0.00
150Mb CIR / Business Critical HIGH - Basic Only / R6ENX	0	0	\$ 369.00	\$ 0.00	\$ 150.00	\$ 0.00	\$ 0.00
250Mb CIR / Business Critical HIGH - Basic Only / R6EQX	0	0	\$ 437.00	\$ 0.00	\$ 150.00	\$ 0.00	\$ 0.00
400Mb CIR / Business Critical HIGH - Basic Only / R6ESX	0	0	\$ 492.50	\$ 0.00	\$ 150.00	\$ 0.00	\$ 0.00
500Mb CIR / Business Critical HIGH - Basic Only / R6ETX	0	0	\$ 542.00	\$ 0.00	\$ 150.00	\$ 0.00	\$ 0.00
600Mb CIR / Business Critical HIGH - Basic Only / R6EUX	0	0	\$ 647.00	\$ 0.00	\$ 150.00	\$ 0.00	\$ 0.00
1000Mb CIR / Business Critical HIGH - Basic Only / R6EZX	0	0	\$ 778.00	\$ 0.00	\$ 150.00	\$ 0.00	\$ 0.00
TOTAL billed MRR and NRC Quantities listed above:	and	\$2,773.00			\$0.00		

^{*}Any difference between the standard NRC and the billed NRC has been waived. Prices for AT&T Switched Ethernet Service include any required Customer Premises Support Structure.

If any CIR or CoS is decreased before the end of the Minimum Payment Penod, early termination charges will not apply; the MRR for the new CIR or CoS will be the then-current Service Publication rate for the EPP term equal to the Pricing Schedule Term or if no such EPP term exists then the next shorter EPP term.

ROME SR#: ma2619_2-16-2015 _SR#1-2WFEARY_RLR: 674414v3 AT&T and Customer Confidential Information
Page 4 of 6

ase_ILEC_ICB_ps_intrastate v.02/06/13.17

Nancy von Langen-Scott

From:

BLEI, ANTONIA D <ad1672@att.com>

Sent:

Friday, April 15, 2016 3:24 PM

To:

Christopher Delehanty; DEGUIRE, ROBERT F

Cc:

NANCY VON LANGEN-SCOTT

Subject:

RE: Del Mar

Chris,

As a follow up to my earlier email, I put together the Calnet 3 pricing for the new bandwidth increases and additional 2 host circuits that you've requested.

Site Name	Site Address	Handoff	CIR	Calnet 3 ASE	Installation
Ashley Falls ES (Hub) #1	13030 Ashley Falls Dr	1000 Base SX	1 Gbps	\$ 1,042.94	\$ 0.00
Ashley Falls ES (Hub) #2 - NEW	13030 Ashley Falls Dr	1000 Base SX	1 Gbps	\$ 1,042.94	\$ 0.00
Ashley Falls ES (Hub) #3 - NEW	13030 Ashley Falls Dr	1000 Base SX	10 Mbps	\$ 312.32	\$ 0.00
Ocean Air School	11444 Canter Heights Dr	1000 Base T	250 Mbps	\$ 648.31	\$ 0.00
Carmel Del Mar ES	12345 Carmel Park Dr	1000 Base T	250 Mbps	\$ 648.31	\$ 0.00
Del Mar Heights ES	13555 Boquita Dr	1000 Base T	250 Mbps	\$ 648.31	\$ 0.00
Del Mar Hills ES	14085 Mango Dr	1000 Base T	250 Mbps	\$ 648.31	\$ 0.00
Sage Canyon	5290 Harvest Run Dr	1000 Base T	250 Mbps	\$ 648.31	\$ 0.00
Sycamore Ridge	5333 Old Carmel Valley Rd	1000 Base T	250 Mbps	\$ 648.31	\$ 0.00
Torrey Hills	10830 Calle Mar de Mariposa	1000 Base T	250 Mbps	\$ 648.31	\$ 0.00
District Office	11232 EL Camino Real	1000 Base T	250 Mbps	\$ 648.31	\$_0.00
Maintenance	11189 Sorrento Valley Rd	1000 Base T	10 Mbps	\$ 312.32	\$ 0.00
				\$ 7,897.00	\$ 0.00

Taxes, fees and surcharges are estimated at 10%, \$789.70

Please let me know if you have questions. When you are ready, please respond back with your authorization to proceed.

Kindly,

Antonia Blei

AT&T, Technical Sales Consultant II Government & Education - So. California Work 619-237-4078 Fax 619-270-9972

From: BLEI, ANTONIA D

Sent: Friday, April 15, 2016 1:31 PM

To: 'Christopher Delehanty' <cdelehanty@dmusd.org>; DEGUIRE, ROBERT F <rd2849@att.com>

Subject: RE: Del Mar